

# PRODUCT COMPLAINT

....., dn. ....

**SILKARS sp. zo.o.**

**ul. Wyszyńskiego 72**

**39-100 Ropczyce**

**Polska**

First and last name of consumer: .....

Address of consumer: .....

Telephone and e-mail: .....

I notify that the article ..... I purchased, delivered on  
....., is defective. The defect consists of  
..... The defect was discovered on  
..... on  
the basis of the provisions of the Civil Code, I demand:

- 1) that the product be replaced with a new one\*
- 2) that the product be repaired free of charge\*
- 3) that the product's price be decreased by EURO..... (in words:  
.....). Please refund this amount to my account.....\*
- 4) I withdraw from the agreement and request that the product's price be refunded to  
my account .....

\*delete as appropriate

.....

Signature of consumer